

THE NAIROBI HOSPITAL

FOOD SAFETY POLICY STATEMENT

The Nairobi Hospital is committed to the provision of safe, quality meals to patients, staff and visitors, compliance to legal and statutory requirements and continual improvement in these areas.

Scope:

This policy applies to the entire food processing chain from procuring to service, the parties involved both Hospital staff and outsourced service providers and their everyday role in ensuring food safety.

The Hospital is committed to:

- 1. Provision of adequate resources that assure food safety throughout the food processing chain for effective management and implementation of Food Safety Management System.
- 2. Implementation of procedures aimed at identifying, controlling, preventing, minimizing and/or eliminating food safety hazard at all stages of food acquisition, production and service.
- 3. Managing the food safety risks as well as optimization of the identified opportunities.
- 4. Compliance and conformance to the applicable legal, statutory obligations and requirements of the Food Safety Management Systems standard.
- 5. Evaluation/assessment of conformance with food safety requirements through regular audits of internal processes as well as suppliers.
- 6. Regular food safety verification tests to measure the level of conformance.
- 7. Communication to staff, suppliers and other relevant interested parties on matters related to food safety as well as their roles and responsibilities in ensuring food safety.
- 8. Provision of customer feedback mechanism taking into account the mutually agreed customer requirements related to food safety.
- 9. Regular training and awareness sessions on Food Safety Management System and related matters.
- 10. Regular maintenance and calibration of all equipment used in the food processing chain.
- 11. Provision of framework for setting and reviewing food safety objectives.
- 12. Continual improvement of the Food Safety Management System.

All employees and relevant interested parties are expected to comply with this policy.

Dr. Allan Pamba Chief Executive Officer Effective 14th April 2020

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